



STEINFELD LAW FIRM


STRENGTH | COMPASSION | INTEGRITY

(800) 900-7452
iACCIDENT.com

CLIENT'S BILL OF RIGHTS

I, PATRICK STEINFELD hereby pledge the following to my clients:

- ◆ No Fee Guarantee – You pay nothing until your case is settled. If there is no recovery, you owe me nothing, (no fees or costs).
- ◆ Advance all costs – I will advance all costs, so you don't pay any out-of-pocket expenses until there is a recovery.
- ◆ Settlement – I will not settle your case without your approval.
- ◆ Your Funds are Protected – I promise that *your* funds will be maintained in a separate client's trust account and never used for my business and/or personal use.
- ◆ Answer Questions – I promise to answer all your questions, so you are comfortable making decisions about your claim.
- ◆ Full Disclosure – I will fully disclose my fees in writing.
- ◆ Decisions – I will not make any important legal decisions without your approval.
- ◆ Courtesy – I will treat you in a courteous manner.
- ◆ You're the Boss – I work for you and I answer to you. I promise to be loyal, ethical and honest. I am 100% dedicated to you and your cause.
- ◆ Return Phone Calls – I promise to return your phone calls promptly.
- ◆ Privileged Communications – I promise that your privileged communications with me will be protected.
- ◆ Updates – I promise that I will provide you with regular updates (if you desire).
- ◆ Professional – I pledge to represent you in a professional manner.
- ◆ Summary – In summary I pledge to treat you with the respect and dignity you deserve.


PATRICK W. STEINFELD, ESQ.